

Subject	Topic	Question	Answer
Bromcom	Hertfordshire	Do you have any primary schools in Herts?	Yes we have 12 primary schools
Bromcom	Hertfordshire	How many secondary schools in Herts use Bromcom?	Between 20-30 schools
Bromcom	Hertfordshire	How many schools in Hertfordshire have this software	Between 20-30 schools
Functionality	Absence	On the dashboard is there a function to see % of children that are off with separate reason codes	Yes the attendance dashboard can be filtered to look at that information in any way you may need.
Functionality	Accidents	First Aid - will it then send a message to parent of the accident?	Not currently, but this is a development that is being looked at. You can of course use our communications function to message the parent (but this would be a message generated when required by the user)
Functionality	Accidents	Can you then pull up a report as to the main causes of accidents?	Yes, all reports are fully customisable to give you the analysis you need.
Functionality	Accidents	Can you log first aid incidents? Does it produce a report on what the causes were?	Yes, you can log medical events against the pupil record.
Functionality	Assessments	On the assessment tab are they learning objectives along the top? the writing is too small to see	Yes
Functionality	Census	Does this work with the catholic census?	Yes it does. The catholic census is built into the system
Functionality	Clubs	Can parents book into clubs e.g. After School Club? We currently use the SchoolComms club module and parents can book places at our clubs.	Yes, you can book clubs and trips within the system and also collect payment directly from the Bromcom Parent Portal (MCAS) Pre admission students can also be granted access to book in advance of starting or to purchase uniform
Functionality	Communication	Will emails be saved in a 'sent' box?	Yes, within the student and staff record any emails or SMS messages are stored as are any replies.
Functionality	Communication	Is the cost for sending emails/texts included in the cost of the contract?	Emails are included, but texts are purchased separately in bundles (without a shelf life). Increasingly though we find schools using fewer and fewer texts as messages can be sent via the App for free. Text credits are only needed where parents don't have the app (the system works out which type of message to be sent to each contact)
Functionality	Communication	if parents reply using the app or email can they upload an attachment	If they reply to an email, yes they can attach, as they would with a normal message

Functionality	Communication	Are text/sms and emails unlimited too?	Text messages are purchased in bundles, emails are unlimited
Functionality	Compatibility	Does the assessment system used the Herts steps and phases?	HfL will be working with Bromcom team to develop a solution to reflect the Herts steps and phases, but it's not there yet!
Functionality	Contracts	Can contracts etc. be uploaded onto staff files to save keeping g paper copies? Or do paper copies still need to be kept?	You can record contract information directly within the MIS. You can also upload documents directly to the staff records.
Functionality	Cover	Does the product allow for reassignment of classes for cover?	Yes, we have a full cover module. You can even create supply teachers within the system
Functionality	COVID	What does the Covid 19 tab do?	It gives a summary of Covid stats for easy reporting to the DfE.
Functionality	Customisation	Can school have the ability to add to categories, fully customising to their needs?	Can you be more specific in terms of adding categories? We do have the ability for schools to define user defined fields and user defined panels so hope that this covers your scenario
Functionality	Homework	It was very quick but did I see that parents can see what homework is set for their child on the parent portal?	Yes they can if you use the student portal and homework is set from there
Functionality	Lunches	Can you disable the parent choice of lunch for their child?	Yes, that is fully configurable
Functionality	Lunches	So the payments for school meal selection which currently go direct to the Caterer would now be coming to school account for us to allocate onto them?	No you can allocate dinner payments to go to a different bank account if required.
Functionality	Lunches	Can a daily lunch option report be generated for the school kitchen?	Yes there is a whole suite of reports around dinners covering daily and weekly numbers
Functionality	Lunches	Is the meal ordering option a Bromcom function? i.e. would we not need to use another provider (Cypad)?	Yes - we can load menus and these can be seen/selected by parents online/through the app, or in the classroom of course
Functionality	Monitoring	Can you have lesson monitor in Bromcom for taking registers for each lesson?	Yes, you can configure your timetable as required for your individual school.
Functionality	Payments	Sorry if I missed it, but can you take card payments in the office?	Yes you can. Orders and payments can be added from the system

Functionality	Pricing	Is every function available for one price? or is it priced function by function?	We have priced a couple of separate 'package tiers' for the framework. We have Standard, Plus and One-stop-shop. Our one-stop-shop includes all functionality. Largely speaking Plus excludes Safeguarding and Online Payments and Standard covers core functionality only.
Functionality	Reporting	Does this system produce bespoke student reports that can be issued to parents?	Yes, these can all be merged directly from your assessment data within the MIS for electronic publication to parents. They can be based around word document templates so the format is entirely configurable to your needs/style
Functionality	Reporting	Can an attachment be added to child's page e.g. health care plan etc.?	The system includes electronic document management so any type of document can be uploaded to the record and then is accessible from anywhere
Functionality	Reporting	When doing, for example, DfE data returns (census), are support reference manuals provided for each task?	Yes, we also offer webinars and support videos. We offer free support sessions at all the key times in the year for example census, end of year etc. In addition we have a 'show me' option on screen which guides you through some specific processes so you're completing the task AND getting help at the same time.
Functionality	SEN	Does it record student SEN info?	Yes this will be shown on the student record. You can also record interventions and support meetings. The interventions can also be costed if required
Functionality	Timetable	How about timetable creation?	We have our own timetable software but timetables can also be imported from Nova T or Keith Johnson Timetabler All timetables can also be edited within the MIS
Migration	Data	When migrating from SIMS do all class structures migrate exactly or do they have to be reset for Bromcom?	Yes they do, all information that is currently in SIMS will come across as it is currently
Migration	Data	will all data migrate from our old system SIMS	All historical student data will be migrated other than assessment information. This can also be easily imported in through a range of easy to use tools within the system
Migration	Data	Will all data, including historical, be migrated?	All historical student data will be migrated other than assessment information. This can also be easily imported in through a range of easy to use tools within the system
System	3rd Party	Could this be a replacement for CPOMS?	Yes, we have a number of schools and trusts that now use Bromcom instead of CPOMS or My Concern.

System	3rd Party	You do not have direct access with SAP. How would you solve this?	We provide free access to our technical API and our partner support team is a dedicated team working to help any third party to integrate (hence our number of partners are increasing all the time).
System	3rd Party	Do you interface with Live Register?	We do - they are a partner of ours and use our API to grab all the data they need
System	3rd Party	We use a product called Salamander that does the SDS, but also create the email distributions for students, classes and teachers. They also write back email addresses after generation into the MIS. Do you work with them to achieve this for your product?	Yes - they're an official Trusted Partner who use our API
System	3rd Party	Is Bromcom able to import assessment data from Target Tracker?	Yes, as long as you can export the data from your existing assessment system we can import the data into our system.
System	3rd Party	We use school comms, parent lite and teachers2parents does this support them	Bromcom contains the functionality of these products so most of our school will move to have this in one system
System	3rd Party	Do you integrate with Essex Target Tracker? Times Tables Rockstars?	We don't integrate directly through our own technical API but lots of sites use a middleware connectors such as Wonde or Groupcall - if you use either then the answer is 'yes'
System	3rd Party	Is the system compatible with Cypad?	ParentPay have just completed development of an integration link to their products - so that 'should' include Cypad. That said we can also link to Cypad if you use Wonde or Groupcall as middleware integrators.
System	3rd Party	Can you integrate with Wonde and Parentmail?	Yes, we have full API available for third party companies to use. Lots of schools leave Parentmail as they use the functionality in Bromcom
System	Access	Can teachers be given access to send in-app messages but NOT SMS?	Unfortunately not. The system will send a push notification automatically when a text is sent.
System	Access	If you were to purchase Bromcom using a server initially, can this be moved to the cloud at a later date?	Yes, this is not a problem technically - but may be a question for HfL team as the framework operates as separate lots for on premise and cloud solutions. We would need to ensure we were still within the terms of the framework

System	Census	Will there be any problems with regard to sending info for pupil census and workforce census?	No, you can produce census returns from directly within the Bromcom System.
System	Compatibility	So could it be used instead of SAP?	I would say this could only be done if you administer your own payroll. SAP is local authority product for maintained schools as they manage your payroll. We're happy to discuss in more detail and understand the scope of use of SAP and give you a walk through any equivalent functionality we could offer.
System	Compatibility	Can Bromcom link to SAP for staff absences/additional pay?	We don't have a direct link at the moment - but we give free access to any third party should they wish to use our technical API to connect. We also link via Wonde or Groupcall to third parties if you already use either of those in school
System	Compatibility	Does it link with SAP?	We don't have a direct link at the moment - but we give free access to any third party should they wish to use our technical API to connect. We also link via Wonde or Groupcall to third parties if you already use either of those in school
System	Compatibility	Question for HfL. As we use Financial Services do any of these companies finance sections of the MIS support the work of Financial Services? Or do they only use RM unify?	This is a question for FSS please email this question to misframework@hertsforlearning.co.uk and we will pass this over to them.
System	Compliance	Is Bromcom compliant to extract to Microsoft SDS so that MS teams can be set up?	Yes, we have an office 365 integration solution that allows you to provision accounts and groups within Office and Google environments. https://docs.bromcom.com/product-portfolio/what-is-office365-integration/
System	Demonstration	Hi please could I arrange for a bromcom demo for my SLT as we are SEN secondary?	Yes we can get in touch with you directly to arrange this
System	Integration	Is there a scan facility onto the Bromcom	Do you mean in terms of dinner money and purchase. Is so, we don't but we do integrate with all the major suppliers. The same is true for scan-in visitor entry systems where we link to third parties.
System	Lunches	How does the HCL (Caterers) see the daily orders which is something Cypad does automatically?	Automated reports can be created to email directly to your catering provider to show meals booked within the system
System	Lunches	How do you run daily lunch registers?	The lunch registers form part of the teacher register and can then be administered through the student list page

System	Lunches	we use herts catering and give daily data on meals does this take dinner register and dinner money and can parents pay for anything like trips and nursery payments	All of this functionality is available within the Bromcom MIS System
System	Lunches	For our catering services, we currently use a Herts Catering product called Cypad. Does Bromcom integrate with this? Thanks Suzanne	Cypad is part of the ParentPay family - and ParentPay have just announced that they now link to Bromcom using our technical API. If their link doesn't extend to Cypad, then we can link to Cypad using a middleware service such as Wonde or Groupcall as we're partners with both of them.
System	Performance	What is in the Performance management tab on this teacher	This allows you to record personal development for staff. This shows objectives, reviews and activities. It also shows line management
System	Pricing	What is the cost when compared to other software's offering similar functionalities?	Please contact misframework@hertsforlearning.co.uk to request pricing for the framework we can put you in touch with individual suppliers if you need to discuss specific requirements in more detail
System	Pricing	Will the pricing be per user or is the number of users unlimited?	The number of users is unlimited. Our pricing structure is based on pupil numbers, not users.
System	Safeguarding	Would the safeguarding section replace CPOMs?	Yes, we have a number of schools and trusts that now use Bromcom instead of CPOMS or My Concern. We do integrate with CPOMS though should you wish to continue or if there's a specific feature that you use that we don't currently have.
System	Safeguarding	From a safeguarding issued is it comparable to C-Poms?	Yes the system has many features of CPOMS but we can also integrate directly with CPOMS
System	SCR	sorry, re SCR, will all the fields required on the spreadsheet be included on Bromcom and will this be updated as guidance changes	Yes it is updated as guidance changes. It is a very comprehensive report. A number of schools actually exclude some columns as it has too much information for their specific needs.
System	SCR	On the point of SCR will it be the case that entering a new staff member on Bromcom will cause it to populate the SCR section or does it need double entry to complete that function separately	No double entry required. Bromcom works on one point of truth.
System	SCR	On SCR how can you out contractors in when they aren't part of the MIS i.e. not staff or pupil	You can log external staff within the MIS for inclusion within the SCR

System	SCR	Is there an SCR function on Bromcom?	Yes, you can hold all SCR information within Bromcom and generate reports. As an ex-head this was an amazing function when OFSTED arrived :)
System	Security	On restricting access can we also restrict areas i.e. teachers only go into assessment, attendance and meals?	Yes, you can setup roles and permissions to allow specific access to the system. At the moment (for the demo) Jason is on as an Administrator, giving him full access to the system.
System	Security	Is there different access arrangements for different users within the school?	Yes, you can setup roles and permissions to allow specific access to the system. At the moment (for the demo) Jason is on as an Administrator, giving him full access to the system.
System	Security	My initial concern is that staff can see this information on personal devices. How can we stop them from doing this? At present any information can only be accessed using school devices. Are they also able to download information to these devices?	You can restrict the IP address access if required to stop people using the system on non-school devices.
System	Staff	Staff: can you create hierarchy structures? Useful for MS Leader Insights	Within our Performance management section you are able to record staff hierarchy.
System	Webinar	What is the additional hours tab	This is part of the claims area where additional hours can be logged (self-service if required which will sit as 'pending' until approved)

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